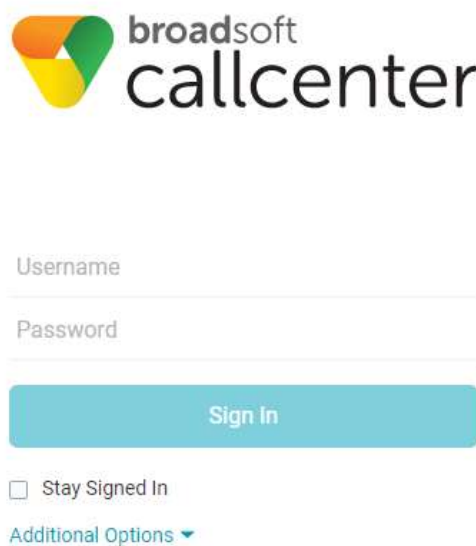


How To Access the Call Center Console

Open any browser (Internet Explorer, Google Chrome, etc.) and enter the following web address:

<https://phone.tripbx.com/callcenter/>

You should see the following log in screen.



The image shows the login interface for Broadsoft Callcenter. At the top is the Broadsoft Callcenter logo, which consists of a stylized 'b' made of three overlapping triangles (orange, green, and yellow) followed by the text 'broadsoft callcenter'. Below the logo are two input fields: 'Username' and 'Password'. Under the 'Password' field is a teal 'Sign In' button. Below the button is a checkbox labeled 'Stay Signed In' and a link labeled 'Additional Options' with a downward arrow.

Trifecta Solutions Inc.

Enter the Username and password that you have been provided.

Note: If you do not know your username or password, please send an email to support@trifectaphone.com that includes your name, your company name and extension and we will advise as to what your username and password should be.



<your_phone_number>@phonenetwork.net

Sign In

☐ Stay Signed In

[Additional Options](#) ▼

If there are any issues or if you have any questions, please contact our Help Desk by sending a request, via email, to support@trifectaphone.com. Alternatively, you can call us at 855-874-3328 and select Option 1, for support.